



## **REVIENCE CORPORATION (Formerly Enhanced Home Systems & Home Media Innovations)**

### **ROLE: Home Security Tech/Installer – Twin Cities Metro Area**

ReviENCE Corporation designs, builds, and installs end-to-end technology solutions for the residential and light commercial market. We pride ourselves on providing superior craftsmanship along with state-of-the-art technologies and high quality installations. Our goal is to make your home smart, functional, and the most personal space imaginable.

The role of the Home Security Tech/Installer will be to install and service wired and wireless security systems and cameras for the residential and light commercial market. You will respond to questions/inquiries, troubleshoot, problem solve, and ensure that the needs of the clients are being met. You will also support the low volt techs in other areas including Home Theater installation, lighting controls, networking, etc.

ReviENCE has been in business for nearly 30 years, having acquired Enhanced Home Systems (EHS) in 2021 and Home Media Innovations (HMI) in 2023. We take a lot of pride in providing our clients with an experience that exceeds their expectations. It is our reputation for providing the highest quality product with a client centric service approach that has allowed us to grow and provide new employment opportunities in many areas. At ReviENCE we seek like-minded employment candidates who share our value for quality craftsmanship and unparalleled service.

#### **Product/Technical Knowledge:**

- Knowledge of home security systems such as Qolsys, Honeywell, GE, DSC, etc
- Understand equipment and technologies for home and light industrial security systems
- Ability to troubleshoot and resolve issues with systems
- Knowledge of Alarm.com and/or CMS systems is preferred but not required

#### **Requirements:**

- Share our Core Values
- Ability to troubleshoot and provide solutions
- Detail oriented
- Customer focused approach and work well with customers directly
- Clean Driving Record, Ability to pass a comprehensive Background Check.
- Knowledge/previous experience in the industry.

#### **Job Fulfillment:**

- Team Player. Assist where needed based on workload and availability
- Opportunities to grow with our company and even work for one of our sister companies based on interest and performance
- Fun, fast-paced environment

#### **Company Benefits:**

- Competitive compensation based on qualifications and experience
- Flexible work schedule which could include some remote work
- Health Care
- 401K w/match
- Holiday/Vacation/Sick Pay
- Work is in the Twin Cities Area
- Hours are M-F (we do our best to avoid weekends for work/ life balance)

Please respond to this job posting or send your resume for consideration